

JESSICA NOWELL



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Winnipeg, MB
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PROFILE

Friendly and enthusiastic employee with experience in the guest service and childcare industries. Hard working and able to learn new skills quickly. History of keeping work areas clean, neat and professionally arranged. Good listening skills combined with attentive and detail oriented nature.

SKILLS

- Team player with exceptional leadership abilities
- Experience working with children and families from diverse backgrounds
- French (immersion level) and Spanish (basic level)
- Supervisory experience

RELEVANT EXPERIENCE

THE WALT DISNEY COMPANY (ORLANDO, FL)

Merchandise Hostess

Walt Disney World Cultural Exchange Program

June 2022- August 2022

- Welcomed Guests in a friendly manner, and provided a superior Guest experience in accordance with Disney's Core Values.
- Processed mobile, computerized and cash transactions.
- Participated in the receiving and processing of shipments, replenishment of the sales floor, and additional operational needs.
- Demonstrated merchandise by using various entertainment strategies.
- Maintained consistency in current awareness of promotions and payment policies.
- Shared with Canadian culture with Guests.

EDUCATION

BACHELOR OF EDUCATION

University of Manitoba
2022- Present

BACHELOR OF ARTS IN GEOGRAPHY

University of Manitoba
Graduated in 2022

RIVER HEIGHTS CHILD CARE (WINNIPEG, MB)

Child Care Assistant

May 2021- June 2022

- Implemented activities that encouraged physical, social, intellectual, emotional, creative and sensory development at the appropriate level for each child.
- Actively developed strong, positive relationships with children and families for the purpose of each child's health, safety and well-being.
- Attended to children's physical and emotional needs, such as diapering/toileting, eating, napping, nurturance and affection.
- Taught and created resources for French programming.

HIGH SCHOOL DIPLOMA

College Churchill

Graduated in 2018

CERTIFICATIONS

- Emergency First Aid and CPR C Certification (2021)
- Child Care Assistant Classification (2021)
- Food Handler Training Certification (2020)

HABANERO SOMBRERO (WINNIPEG, MB)

Cashier and Kitchen Hand

June 2020- August 2021

- Operated cash register and POS system.
- Cleaned and organized restaurant to maintain appearance and food safety requirements.
- Assisted in cooking menu items.
- Provided information on menu items and food preparation steps to guests.

COAL AND CANARY CANDLE COMPANY (WINNIPEG, MB)

Keyholder/Sales Associate

August 2019 - April 2021

- Opened and closed store and managed shift changeover procedures.
- Interacted with guests in person and over the phone to identify purchasing needs and direct them to appropriate product.
- Performed daily store maintenance tasks including stocking, pricing markdown and markup, inventory control, cleaning and organizing, and processing transactions.

CHAEBAN ICE CREAM (WINNIPEG, MB)

Shift Supervisor

December 2017- August 2019

- Oversaw all restaurant operations including supervising a team of up to 10 servers, baristas, production assistants and manufacturers at a time.
- Counted and balanced the cash drawer at the end of each shift.
- Performed daily inventory checks for front of house and back of house and ordered/organized product deliveries accordingly
- Trained and mentored new employees