



Manitoba Child Care Association

VIRTUAL DIRECTOR'S CONFERENCE DAY

The More We Get Together



SEPTEMBER 24, 2021

The More We Get Together Virtual Conference Day is designed for directors, assistant directors, managers and leaders who work in child care centres. The conference day will begin at 9:00 am and end at 3:15. We are happy to bring you four dynamic speakers who will present throughout the day. We will mix it up with some games, yes there will be prizes and “door” prize draws. A zoom link will be sent to each registrant on September 23, 2021.

Not Crazy, Just Human (9:30 am – 10:30 am)

Have you ever thought, "I am just not myself today?" Well, you are not alone. And maybe that sense, that thought, lasted for much longer than one day.



This energizing keynote follows the story of the one woman's discovery of the incredible impact that our personal trauma has on us all. Through that discovery, she learned the wisdom and transformation that trauma invites, and she extends that invitation to you. You will know that you are not crazy, you are just human. Filled with humour and meaningful engagement, this experience will open your mind and heart to realize for yourself how learning to feel can both hurt...and heal!

Presenter: **Deri Latimer**, BMgt (HR), CSP A TEDx speaker, author, and organizational consultant, Deri's message is supported by research and grounded in practicality. Combining the wisdom of neuroscience, positive psychology, and human performance, Deri inspires us all to create happy, healthy, humane places for people to work and live!

Managing Difficult Phone Calls (11:00 am – 12:00 pm)

Handling difficult interactions on the phone is a challenging task, especially if the caller is in a heightened state of emotion. For many, the ability to navigate difficult phone conversations with respect and professionalism is an essential workplace skill. This session is designed to provide practical strategies for dealing with clients and customers over the phone who are in a heightened emotional state. Participants will learn over-the-phone techniques for de-escalating anger, resolving conflict, and communicating effectively.



Presenter: **Christina Reimer** has a diverse background as a leadership trainer, director and team building and conflict resolution facilitator. With a PhD in religion, she teaches university courses on ethics, the world's major religions, and other topics. Christina has travelled extensively and worked internationally for non-profit organizations that focus on peace-building and community development. She values workplaces that promote diversity and equity and strive to resolve corporate and interpersonal conflict in productive ways. She believes that communicating well is one of the keys to creating healthy working environments. Christina has an enthusiastic and engaging presentation style and uses storytelling and humour to make workshops interesting as well as informative.

An Introduction to Crucial Conversations (12:30 pm – 1:30 pm)

Whenever you're not getting the results you want, it's likely an important conversation either hasn't happened or hasn't been handled well. In fact, both individual and organizational success are largely determined by how quickly, directly, and effectively we speak up when it matters most. At the heart of healthy and high-performance organizations are people willing and able to hold crucial conversations.



A crucial conversation is a discussion between two or more people where the stakes are high, opinions vary, and emotions run strong. When conversations turn crucial, people tend to follow one of two ineffective paths: they either speak directly and abrasively to get the results they want but harm relationships, or they remain silent with the hope of preserving relationships only to sacrifice results.

Crucial Conversations gives people the skills to step into disagreement—rather than over or around it—and turn disagreement into dialogue for improved relationships and results.

Presenter: **Rhonda Barry** is known by her clients as the Wizard of 'AH's – because of her ability to put the 'AH' in training — Rhonda Barry has been involved with corporate training and development for the past 35 years. She has designed and delivered a wide array of training programs and workshops – both nationally and internationally - from process and systems training – to Leadership, Supervisory and Management Essentials, Sales Skills, Team Development and Train the Trainer. Rhonda is a practitioner of NLP (Neuro Linguistic Programming) and is a certified facilitator of Myers Briggs Type Indicator (MBTI™), as well as the VitalSmarts suite of programs: Crucial Conversations, Crucial Accountability, Influencer – The New Science of Leading Change, and Getting Things Done – The Art of Stress Free Productivity. In 2003 she was a finalist in the YWCA Women of Distinction awards in the area of Leadership and Business – and has been profiled as an Inventive Woman in Canada for her innovative and successful training techniques. A sample of her client list includes such organizations as SaskTel, SaskTel International, CoOp Refinery, Crown Investment Corp, Concentra, Creative Saskatchewan, HANDS Network, Peninsula CoOp, Regina Qu'Appelle Health Region and SaskPower, in addition to a wide array of clients for delivery of the VitalSmarts Programs. Born and bred in Saskatchewan, Rhonda is a published author and avid Saskatchewan Roughrider fan who is based in Regina.

Passion and Engagement: The Key to Creating Vibrant Learning Communities! (2:00 pm – 3:00 pm)



This motivating session will help you discover and reignite your passion for the important work you do.

Together we will explore how raising our own personal energy levels can have a tremendous impact on the joy we experience in our professional roles, as well as on the children and families with whom we engage. Get back in touch with your core values and beliefs in this highly interactive presentation, which will inspire you to create a clear vision and identify concrete action steps to guide you towards increased enjoyment and positive engagement in your daily work.

Presenter: **Susan MacDonald** is passionate about inspiring positive change in the early childhood field. Her expertise is reflected in her professional speaking, coaching and her books, *Inspiring Early Childhood Leadership and Inspiring Professional Growth*. Susan is the founder of Inspiring New Perspectives, a consultancy focused on empowering educators and school leaders to create programs that deeply respect and nurture the possibilities that lie within each child, parent and teacher. Susan has been developing and delivering inspirational courses and workshops for over 25 years.

Registration Form for September 24, 2021

Registrant's Name: _____ MCCA #: _____

Centre or Organization: _____

Business Address: _____

Business Phone: _____

Work email: _____ Personal Email: _____

(The receipt will be sent to this email)

(This is the email the zoom link will be sent to)

Registration Instructions:

- Only one registration form is required
- If registering more than 1 person, the additional people must be from the same centre to receive the reduced fees
- Ensure all names and emails are listed below
- There are no refunds, substitutes only

Registration Fees:

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|---------------------|----|---|-----------------------|-----------------------|
| 1 person | 1 | X | \$65.00 (MCCA Member) | \$130.00 (Non-Member) |
| 2 people | 2 | X | \$55.00 (MCCA Member) | \$110.00 (Non-Member) |
| 3+ people attending | 3+ | X | \$45.00 (MCCA Member) | \$90.00 (Non-Member) |

If more than 1 person is attending at the centre list all names and emails below:

Name

Email (for zoom link to be sent)

Payment:

Individual Fees _____ X _____ \$ _____
of people fee Total

Method of payment:

Cheque enclosed in the amount of \$ _____

Visa or Mastercard: go to www.mccahouse.org and register online.

Date processed: _____ Cheque # _____ Amount: _____