

 MCCA'S *20th* Annual Directors Conference

Creating a  Culture of
Caring 

September 26 & 27, 2019

Lakeview Gimli Resort
Gimli, Manitoba

Workshops

Thursday, September 26

(9:15 am – 4:00 pm)

The Culture Question - The Secret to Employee Engagement

Based on the book, *The Culture Question*, this workshop provides a guide for how every organization can become a great place to work. Unfortunately, far too many people don't like where they work. Some organizations are unhealthy and full of disrespectful behaviour, while others are simply uninspiring. For many reasons, countless people feel trapped, indifferent, or bored at work. The secret to creating workplaces where people like to work is culture. By exploring six key elements that contribute to a healthy workplace culture, participants will learn the answers to two fundamental questions: "How does your organization's culture impact whether people like where they work?" and "What can you do to make it better?"

Topics Include:

- The Case for Caring About Culture
- Create Peak Performing Teams
- Provide Meaningful Work
- Communicate Your Purpose and Values
- Practice Constructive Conflict Management
- Focus Your Leadership Team on People
- Build Meaningful Relationships
- How to Change Culture

Facilitator: Randy Grieser is the founder and CEO of ACHIEVE Centre for Leadership & Workplace Performance and the Crisis & Trauma Resource Institute (CTRI). He holds a Master of Social Work degree and a Bachelor's degree in Conflict Resolution. Randy is a visionary leader who, together with a team of employees and trainers, has positioned these organizations to be two of the premier providers of professional development training in the industry. He is the author of *The Ordinary Leader*, and co-author of *The Culture Question*. Randy gives presentations on leadership and management principles to a wide range of audiences in business, education, health, and government settings. He believes leadership requires us to always be intentional about what we do and how we do it. Randy is a dynamic presenter who delivers insightful presentations that are engaging, humorous and informative. Find his latest thoughts on leadership at TheOrdinaryLeader.com.



Friday, September 27

(9:00 am – 12:00 noon)

How Compassion Found Me and Followed Me to Work

Do you love being a leader but sometimes just want to work at Starbucks? Leaders can feel like they are trying everything and yet still feel it is not enough. This can create a cycle of trying hard, getting frustrated, feeling on the edge of burnout while making an effort to bring your best to work. Let's stop the madness! This session is an opportunity for leaders to reset and refresh. Whether you are a new Director or have been around for awhile, learn how compassion can serve you well at work, and the everyday actions that make for healthier leaders and happier workplaces. You'll leave with a fresh tool kit on how to be the leader that you want to be, prevent burnout and create the energy you want to see at work.



Facilitator: Shannon Gander is a Mental Health and Resiliency Strategist. She is a skilled consultant, trainer, counselor and mediator who has been involved in workplace interventions since the mid 90's. Shannon runs Life Work Wellness, a company that empowers individuals and organizations to up their resiliency and protect their mental health. She has a passion for teaching skills for managing stress and helping people prevent burnout from day-to-day workplace interactions. Shannon's dynamic background in conflict mediation and counselling help her to bring human behaviour topics to life in a way that is authentic and engaging teaching participants skills to apply right away and into the future in all areas of life.

Friday, September 27

(1:00 pm – 3:00 pm)

Sharing the Knowledge

We know that many directors and assistant directors come with a plethora of experience and knowledge, this session will tap into that knowledge. Once registration closes, Karen will email each participant about what they will prepare to share with the large group. Each person will get a couple of minutes to share a tip, an idea, a policy or procedure that they think the other directors would benefit from that knowledge. So start thinking about your greatest idea.

REGISTRATION INFORMATION

Where is the conference being held? Lakeview Gimli Resort, Gimli, MB

How do I register and pay? Online with Visa or Mastercard or by mail/in person with cheque.

What will the conference cost to attend?

Single (<i>very limited amount of rooms</i>)	\$600.00 pp	Member
	\$1200.00 pp	Non-member
Double	\$500.00 pp	Member
	\$1000.00 pp	Non-member
Triple/Quad	\$400.00 pp	Member
	\$800.00 pp	Non-member
No Accommodations	\$350.00 pp	Member
	\$700.00 pp	Non-member
Vacation Suites (additional charge)	\$100.00	Single
	\$55.00 pp	Double
	\$40.00 pp	Triple
	\$35.00 pp	Quad

Each person must pay the additional charge if selecting a vacation suite. For descriptions of rooms please go to our website, www.mccahouse.org.

What is included in my conference fee?

- Wednesday welcome reception 7:00 pm - 9:00 pm
- Wednesday & Thursday accommodations
- 2 full days of workshops
- Thursday & Friday breakfast & lunch
- Thursday Dinner & Social evening

Good stuff to know!

- If you are sharing a room, don't forget to write down the name of the person you are sharing with.
- The workshops planned for this Directors Conference have been designed to meet the needs of people currently in leadership/management positions (Directors/Assistant Directors)
- There are only 29 single rooms so once they are filled we can no longer accept single accommodation requests
- You must be a personal member of MCCA as of Jan. 1/19 to qualify for the member rate. You cannot use the centre's membership to obtain the member rate
- All conference fees must accompany the registration. (Purchase Orders and faxed registrations are not accepted)
- Cheques or money orders are payable to MCCA
- Registrations are on a first come first serve basis. If you are sharing a room the other person must register at the same time to confirm your booking
- Registration deadline is Sept. 6, 2019 at 4:00 pm.
- If you have any inquiries regarding the venue, please contact Karen at MCCA, not the hotel.
- Cancellations and refunds will be accepted until Sept. 6, 2019, less a \$75.00 administrative fee.
- No refunds after Sept. 6, 2019
- Please ensure you fill out the entire registration form (paper or online)

For more information call Karen Kowalski at 1-888-323-4676 ext. 224 or 204-336-5062 or email kkowalski@mccahouse.org

DIRECTORS CONFERENCE REGISTRATION FORM

Name: _____ MCCA # _____ Non-Member

Organization: _____

Work Phone: _____ Email: _____

I have been a director for: 1 - 5 years 6 - 10 years 11 - 25 years +25 years

I have been a assistant director for: 1 - 5 years 6 - 10 years 11 - 25 years +25 years

Accommodations *(Please select 1)*

SINGLE *(very limited amount of rooms)* **\$600.00** pp Member
\$1200.00 pp Non-member

DOUBLE **\$500.00** pp Member
\$1000.00 pp Non-member

Sharing with: _____

TRIPLE/QUAD **\$400.00** pp Member
\$800.00 pp Non-member

Sharing with: _____

NO ACCOMMODATIONS **\$350.00** pp Member
\$700.00 pp Non-member

VACATION SUITES **\$100.00** Single
Each person must pay the additional charge if selecting a vacation suite. For descriptions of rooms please go to our website, www.mccahouse.org. **\$55.00** pp Double
\$40.00 pp Triple
\$35.00 pp Quad

I require vegetarian meals I require gluten free meals I have other dietary needs

**Deadline for registering and cancelling is Sept. 6, 2019.*

Cheque # _____ Amount \$ _____ Date Rec'd _____

Mail registration to:

Manitoba Child Care Association

2nd floor, Royal Bank Building, 2350 McPhillips Street, Winnipeg, MB R2V 4J6

Paying by credit card? Register online at www.mccahouse.org

Questions: Email Karen Kowalski at kkowalski@mccahouse.org
or call 204-336-5062 or toll free 1-888-323-4676 ext. 224